

PLEASE REVIEW CAREFULLY AND NOTIFY OF APPROVAL OR CHANGES



**Lex's
Automotive**
1045 Hasko Road
Palmetto FL 34221

941-723-0806
www.LexsAuto.com

TO: _____

FRONT

HOW WAS YOUR VISIT?

Thanks for taking time to share your thoughts about your recent trip to LEX'S AUTOMOTIVE. More than anything else, we want to make sure you enjoy the very best in customer service every time you visit.

As you answer these few questions about your experience, we encourage you to tell us exactly how you feel about our service and repairs. By doing so, you'll be helping us make your next visit that much more enjoyable.

Date of Service _____

	Poor	Great
How would you rate your interaction with your service adviser?	1 2 3 4 5	
How would you rate the overall cleanliness of our repair shop?	1 2 3 4 5	
Were our staff members courteous, efficient, and knowledgeable?	1 2 3 4 5	
How would you rate the communication of the service and repairs needed?	1 2 3 4 5	
How would you rate the quality and value of the service or repairs completed?	1 2 3 4 5	

Would you refer us to your friends and family? **YES NO**

Did you experience a problem during this visit? If so, please explain so we can address the issue

Please leave any additional feedback or comments here: _____

BACK

PLEASE INDICATE YOUR CHOICE AND SIGN BELOW:

APPROVED APPROVED W/ CHANGES NEED NEW PROOF

X



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937 10th Street East • Palmetto, FL 34221
EMAIL: design@palmettosigns.com

(941) 722-8888
(941) 722-6368 (Fax)

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